VIP MEMBERSHIP FAQS

Is there a charge to enroll? How do I pay for the service?

There's no cost to enroll, and your benefits begin right away or the following full month. Your monthly membership fee will be paid on a credit card and processed the following day or the first of every month.

Can I share my VIP membership?

No. Membership is not shareable or transferable. However, you can gift your bonus service to a friend or family member for a \$10 fee. You can make the same person's day twice in one calendar year.

What if I miss a month? Do services roll over?

You can roll over your monthly membership service and use it on a Monday, Tuesday, Wednesday or Thursday the following month. Bonus services and Aveda product credits do not roll over.

Can I pause my membership if I'll be out of town?

Sure. Just give us written notice 30 days prior to the first-ofthe-month billing cycle. If you've rolled over any services, they'll be valid Monday, Tuesday, Wednesday and Thursday during your paused membership.

Can I cancel anytime?

There's a minimum three-month commitment. After that, you can cancel anytime with written notice 30 days prior to the first-of-the-month billing cycle.

Is gratuity included in my membership fee?

No. Please refer to our spa menu for full service costs to determine the appropriate gratuity.

What if I miss an appointment?

Please provide 24-hour notice if you're unable to make a scheduled appointment. Otherwise, your missed appointment will count as a redeemed membership or bonus service for that month.

Should I book my services in advance? Can I request a service provider?

We encourage you to pre-book your next month's membership and bonus appointments. All services are available on a first-come, first-serve basis. We'll do our best to accommodate your service provider requests.

VALID DAYS OF USE	sun	мом	TUE	WED	THU	FRI	SAT
HOURS	9a-5p	9a-8p					9a-5p
Membership Service	х	Х	х	Х	х	Х	Х
Bonus Service o		х	х	х	х		
10% off Additional Services ▲≎		х	х	х	х		
Rollover Membership Service •		Х	Х	Х	Х		

AVEDA

"Top 200 Spa and Salon in North America" -Salon Today

309.693.7719 • www.FiveSensesSpaAndSalon.com •
5035 W American Prairie Drive • Peoria Illinois 61615



VIP MEMBERSHIPS



spa·salon·barbershop

All of the pampering. None of the guilt. New VIP Memberships.

Wishing you could take more time out of your busy schedule to **take care of yourself**? We're making it easier and more affordable with our two new VIP memberships—one beauty-focused and one spa-focused. Enrollment is free, and each month you'll have **your choice of one membership** service and one bonus service.

You'll also receive:

- One monthly \$10 credit toward any in-store
 Aveda product purchase.
- **Complimentary enrollment** in Aveda's Pure Privilege Reward Program.
- 10% off any additional Five Senses services on Mondays, Tuesdays, Wednesdays and Thursdays.



Your sensory escape **since 2006**. Hours: Mon through Fri 9am - 8pm · Sat & Sun 9am - 5pm







VIP BEAUTY MEMBERSHIP

Hair, Nails & Skin. \$115 Value – Only **\$79 a Month.**

CHOOSE ONE Membership Service each month. Valid 7 days a week.

Essential Manicure with Gel Polish. Your nails will be trimmed, buffed and shaped, followed by a cuticle treatment, lotion application and no-chip gel polish.

Elemental Nature Manicure/Gentleman's Manicure. Full-service manicure with a hot towel treatment, walnut exfoliating scrub and hand massage.

Elemental Nature Pedicure/Gentleman's Pedicure. Full-service pedicure with a callus and hot towel treatment, walnut exfoliating scrub and foot massage.

Women's/Men's Signature Haircut.

Our Aveda-trained stylists begin your experience with a consultation followed by a stress-relieving shoulder, neck and scalp massage. Also included is a shampoo, cut, blow-dry and style. Men will enjoy a hot towel face treatment after their haircut.

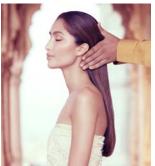
30min Tulasara Facial.

Customized to your skin's specific needs, cleansing, hydrating and balancing body and mind through nurturing aromas and rituals.

CHOOSE ONE Bonus Service each month. Valid M, T, W, TH.

- 30min Swedish Massage.*
- 30min Deep Tissue Massage.*
- Shampoo & Style.
- ▲ Excludes hair extensions and smoothing treatments.
- Excludes the week between Christmas and New Year's.
- * Massages are available to guests 18 years of age and older. A doctor's note is required for women who are pregnant, and massages cannot be preformed in the first trimester.





VIP SPA MEMBERSHIP

Massage, Body Treatments & Facials. \$160 Value – Only **\$99 a Month.**

CHOOSE ONE Membership Service each month. Valid 7 days a week.

Ihr Swedish Massage.*

Your muscles will be relaxed while your circulation is stimulated.

■ 1hr Deep Tissue Massage.*

Releasing tension through slow strokes and pressure to specific areas. Relieves sore muscles and improves circulation.

■ Ihr Aroma Body Polish.

Dried herbs and sea salts gently exfoliate, cleanse and refine your body. Your skin is cleansed with our therapeutic Vichy Shower, and a moisturizing treatment leaves it smooth and soft.

■ Thr Tulasara Facial.

Customized to your skin's specific cleansing, exfoliating and hydrating needs. Designed to target anti-aging, brightening or calming of the skin.

Includes a massage of your face, neck and shoulders.

■ 30min Tulasara Facial + Make-Up Application.

Your Spa Specialist will customize the best combination of Tulasara™ products for your skin's specific needs, followed by a make-up application that will enhance your natural beauty. Includes an exfoliating Plant Peel.

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CHOOSE ONE Bonus Service each month. Valid M, T, W, TH.

- Essential Manicure with Gel Polish.
- Elemental Nature Pedicure/Gentleman's Pedicure.

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■ Shampoo & Style/Men's Signature Hair Cut.

Please arrive 15 minutes prior to your service time to change into a spa robe and slippers and enjoy your full service time.

Prices, memberships, promotions and services are subject to change and cannot be combined with other offers.