

## VIP MEMBERSHIP FAQs

### Is there a charge to enroll? How do I pay for the service?

There's no cost to enroll, and your benefits begin right away or the following full month. Your monthly membership fee will be paid on a credit card and processed the following day or the first of every month.

### Can I share my VIP membership?

No. Membership is not shareable or transferable. However, you can gift your bonus service<sup>Ⓞ</sup> to a friend or family member for a \$10 fee. You can make the same person's day twice in one calendar year.

### What if I miss a month? Do services roll over?

You can roll over your monthly membership service and use it on a Monday, Tuesday, Wednesday or Thursday the following month.<sup>Ⓞ</sup> Bonus services and Aveda product credits do not roll over.

### Can I pause my membership if I'll be out of town?

Sure. Just give us written notice 30 days prior to the first-of-the-month billing cycle. If you've rolled over any services, they'll be valid Monday, Tuesday, Wednesday and Thursday during your paused membership.<sup>Ⓞ</sup>

### Can I cancel anytime?

There's a minimum three-month commitment. After that, you can cancel anytime with written notice 30 days prior to the first-of-the-month billing cycle.

### Is gratuity included in my membership fee?

No. Please refer to our spa menu for full service costs to determine the appropriate gratuity.

### What if I miss an appointment?

Please provide 24-hour notice if you're unable to make a scheduled appointment. Otherwise, your missed appointment will count as a redeemed membership or bonus service for that month.

### Should I book my services in advance? Can I request a service provider?

We encourage you to pre-book your next month's membership and bonus appointments. All services are available on a first-come, first-serve basis. We'll do our best to accommodate your service provider requests.

VALID DAYS OF USE	SUN	MON	TUE	WED	THU	FRI	SAT
HOURS	9a-5p			9a-8p			9a-5p
Membership Service	x	x	x	x	x	x	x
Bonus Service <sup>Ⓞ</sup>		x	x	x	x		
10% off Additional Services <sup>▲Ⓞ</sup>		x	x	x	x		
Rollover Membership Service <sup>Ⓞ</sup>		x	x	x	x		

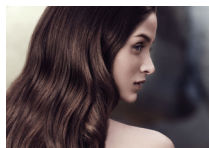
**AVEDA**<sup>™</sup>

"Top 200 Spa and Salon in North America" -Salon Today

309.693.7719 • [www.FiveSensesSpaAndSalon.com](http://www.FiveSensesSpaAndSalon.com) • 

5035 W American Prairie Drive • Peoria, Illinois 61615

APR 2020



## VIP MEMBERSHIPS



All of the pampering.  
None of the guilt.  
New VIP Memberships.

Wishing you could take more time out of your busy schedule to **take care of yourself**? We're making it easier and more affordable with our two new VIP memberships—one beauty-focused and one spa-focused. Enrollment is free, and each month you'll have **your choice of one membership service and one bonus service**.

You'll also receive:

- One monthly **\$10 credit toward any in-store Aveda product purchase**.
- **Complimentary enrollment** in Aveda's Pure Privilege Reward Program.
- **10% off** any additional Five Senses services on Mondays, Tuesdays, Wednesdays and Thursdays.<sup>▲Ⓞ</sup>



Your sensory escape **since 2006**.

Hours: Mon through Fri 9am - 8pm · Sat & Sun 9am - 5pm



## VIP BEAUTY MEMBERSHIP

Hair, Nails & Skin.  
\$115 Value – Only **\$99 a Month.**

**CHOOSE ONE** Membership Service each month.  
Valid 7 days a week.

- **Essential Manicure with Gel Polish.**  
Your nails will be trimmed, buffed and shaped, followed by a cuticle treatment, lotion application and no-chip gel polish.
- **Elemental Nature Manicure/Gentleman's Manicure.**  
Full-service manicure with a hot towel treatment, walnut exfoliating scrub and hand massage.
- **Elemental Nature Pedicure/Gentleman's Pedicure.**  
Full-service pedicure with a callus and hot towel treatment, walnut exfoliating scrub and foot massage.
- **Women's/Men's Signature Haircut.**  
Our Aveda-trained stylists begin your experience with a consultation followed by a stress-relieving shoulder, neck and scalp massage. Also included is a shampoo, cut, blow-dry and style. Men will enjoy a hot towel face treatment after their haircut.
- **30min Tulasara Facial.**  
Customized to your skin's specific needs, cleansing, hydrating and balancing body and mind through nurturing aromas and rituals.

**CHOOSE ONE** Bonus Service each month.  
Valid M, T, W, TH. ◊

- **30min Swedish Massage.\***
- **30min Deep Tissue Massage.\***
- **Shampoo & Style.**

▲ Excludes hair extensions and smoothing treatments.

◊ Excludes the week between Christmas and New Year's.

\* Massages are available to guests 18 years of age and older. A doctor's note is required for women who are pregnant, and massages cannot be performed in the first trimester.



## VIP SPA MEMBERSHIP

Massage, Body Treatments & Facials.  
\$160 Value – Only **\$125 a Month.**

**CHOOSE ONE** Membership Service each month.  
Valid 7 days a week.

- **1 hr Swedish Massage.\***  
Your muscles will be relaxed while your circulation is stimulated.
- **1 hr Deep Tissue Massage.\***  
Releasing tension through slow strokes and pressure to specific areas. Relieves sore muscles and improves circulation.
- **1 hr Aroma Body Polish.**  
Dried herbs and sea salts gently exfoliate, cleanse and refine your body. Your skin is cleansed with our therapeutic Vichy Shower, and a moisturizing treatment leaves it smooth and soft.
- **1 hr Tulasara Facial.**  
Customized to your skin's specific cleansing, exfoliating and hydrating needs. Designed to target anti-aging, brightening or calming of the skin. Includes a massage of your face, neck and shoulders.
- **30min Tulasara Facial + Make-Up Application.**  
Your Spa Specialist will customize the best combination of Tulasara™ products for your skin's specific needs, followed by a make-up application that will enhance your natural beauty. Includes an exfoliating Plant Peel.

**CHOOSE ONE** Bonus Service each month.  
Valid M, T, W, TH. ◊

- **Essential Manicure with Gel Polish.**
- **Elemental Nature Pedicure/Gentleman's Pedicure.**
- **Shampoo & Style/Men's Signature Hair Cut.**

Please arrive 15 minutes prior to your service time to change into a spa robe and slippers and enjoy your full service time.

Prices, memberships, promotions and services are subject to change and cannot be combined with other offers.